IN THE SPECIFICATION

Please replace the claim to priority and related application paragraph on page 1, line 8 with the clean copy paragraph as follows:

CLAIM OF PRIORITY AND CROSS REFERENCE TO RELATED APPLICATIONS

This application claims priority to copending U.S. provisional application entitled, "Targys System," having ser. no. 60/193,422, filed March 31, 2000, which is entirely incorporated herein by reference. This application also claims priority to European Patent Application No. 00106948.3-2201, entitled "Customer Care and Billing System," filed March 31, 2000, which is entirely incorporated herein by reference.